Family and Business Solutions



Members can establish total of six Social Memberships including the enrolling social security number (SSN) or Individual Tax Identification Number (ITIN). Please note that each SSN & ITIN require a unique email for each Social Membership, and that the initial Social Membership must be the direct sponsor of all related Social Memberships.

Family Solution:

All individuals in our Members' families can join or use Solavei, including children under 18. In all cases the parent is personally responsible for ensuring minor children comply with Solavei's terms and conditions.

- Individuals 18 and older may enroll as Social Members with Service and sign up under their own SSN/ITIN with a unique email, login and password.
- Individuals between 14 and 17 may enroll as a Mobile Member using their own name, unique email, login and password with a co-signer.
 - The co-signer will be required as the account holder and will be responsible for making payments.
 - The co-signer will be required to provide their name, date of birth, and a valid credit card that matches the shipping address of the minor and co-signer.
 - The co-signer will not be a Social Member for the mobile service line. They are co-signing for mobile service only.
- Individuals under the age 14 and 17 may not enroll as a Social Member to build a network. A parent
 can sign up for a Mobile Service line and enroll as a Social Member, using his/her SSN/ITIN, name and
 a unique email, login and password, and allow the minor to build a network.
- Scenarios noted below:

Scenario 1: Adding Children 14-17 for Mobile Service Only	 Jack and Jane are Social Members with Mobile Service and have 3 children under 18. The two children ages 14 and 17 sign up for mobile service with Jane as their Sponsor. Jane co-signs for them to ensure there is a credit card on file to make the payment for monthly services. These children are not building a network, as they are not Social Members.
Scenario 2: Adding Children 14-17 for Mobile Service Who Want to Build a Network	 Jane signs up two new Mobile Service lines and enrolls them as Social Members with a unique email, username, login and password. Jane allows her children to use these mobile phones, as well as the unique username to begin building networks. When the child enrolls a new Member they must ensure that Member selects their unique username as the Sponsor in the enrollment path. They can do this by directly signing up the Member or sending them a URL unique to their username to sign up under. Jane now has 3 Social Memberships with 3 unique usernames and has used her SSN/ITIN 3 times out of the 6 allowed. When her children reach the age of 18, Jane can make a request to Solavei to transfer the ownership of this network from herself to her child.

• Individuals under the age of 14, may not enroll for Mobile service or Social Membership.

- If a parent or guardian would like to provide a phone to a minor under 14, they can choose to sign up for a separate mobile service account using their own unique email, login and password, and allow the child to use the phone.
- The parent or guardian could choose to keep this line as a Mobile Member only without use of their SSN/ITIN OR associate his or her own SSN/ITIN to this mobile line and establish an additional Social Membership.
- Scenarios noted below:

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Scenario 3: Adding Children Under 12 for Mobile Service Only	 Jane has a 3rd child who is 10 years of age and needs an emergency phone, Jane signs up for an additional Mobile Service line and gives it to her child. Jane does not associate her SSN/ITIN and this line remains a Mobile Member only without the ability to build a network.
Scenario 4: Adding Children Under 12 for Mobile Service Who Want to Build a Network	 Similar to above, Jane signs new Mobile Service line and enrolls it as a Social Member with a unique email, username, login and password. Jane allows her child under 12 to use the mobile phone, as well as the unique username to begin building a network. When the child enrolls a new Member they must ensure that Member selects their unique username as the Sponsor in the enrollment path. They can do this by directly signing up the Member or sending them a URL unique to their username to sign up under. Jane now has 4 Social Memberships with 4 unique usernames and has used her SSN/ITIN 4 times out of the 6 allowed. When her child reaches the age of 18, Jane can make a request to Solavei to transfer the ownership of this network from herself to her child.

Business Solution:

During our first phase of launch, the Solavei Team will be focused on empowering personal connections.

- If a business owner would like to join Solavei as a Social Member, and then also sign up employees' phone lines and pay for these services, they may enroll up to six mobile lines with six separate Social Memberships under a single SSN/ITIN.
- If a Single-Member LLC would like to use an EIN, they must first enroll under the Single-Member LLC owner's SSN and then request to have the account converted through the Single-Member LLC EIN conversion process.
- Additional mobile service-only lines do not require an SSN/ITIN, and may be activated as the Business Owner chooses, either under the Business Owner's name without an SSN/ITIN or under the employee's name with or without an SSN/ITIN and Social Membership.

Note: Solavei phones purchased during enrollment may only be shipped to the address of the credit card used to purchase.